

## Brighton Best International Inc – Bringing True Value to the Fastener Industry

Confidence is built through consistent performance over time. It is difficult to build, but easy to lose, and that's why we must constantly strive to build the best company we can with the best value we can provide to customers.

### **Responsibility**

Brighton-Best Socket Mfg. Inc. was purchased in 2008 by a consortium of investors, led by Mr. Robert Shieh, and became Brighton Best International, Inc. The company's operating system and inventory offerings were greatly enhanced, which created unparalleled growth into 2013. In October of 2013, BBI acquired the assets of Porteous Fasteners Corporation. The transaction brought about a greater company, but being a larger company also brings along greater responsibility to support fastener distributors. This is a responsibility that BBI will accept and embrace.

### **Education**

BBI has started a basic fastener training program that will be offered at all nine of our Regional locations. We want to offer anyone interested the opportunity to expand their fastener knowledge, including those who are not currently employed in the fastener industry. It's our intent to recruit good candidates into the world of fasteners, for we feel strongly that this is a critical ingredient in building a strong foundation from which the industry can grow.

This training program is part of our initiative to strengthen our distribution network to meet the ever growing demands of our industry.

### **Stability**

BBI provides the market with stability by maintaining a steady stream of product flow from our vendor's doors to our customer's doors. Our financial stability allows us to not only have deep inventory levels on hand at all times, but also to replenish our inventory levels as needed. Instead of our inventory being a "feast or famine" situation, we keep a steady level of product on hand at all times. Hence, our vendors and customers are assured that we'll be able to meet all of the demanding needs in today's marketplace.

### **Quality**

BBI takes great pride in the quality that we offer, and feel that quality is not limited to only the quality of our product. We have established relationships with qualified manufacturers of the product we offer, and have MTR's available for our customers to access at any given time. When your order is received from us, you will find that you have received everything that you ordered in good quality condition. The ease in receiving our shipments offers great efficiency in moving the product to the end user, which leads to increased profitability for our customers.

We are an ISO 9001:2008 certified company and our A2LA labs are accredited to ISO/IEC 17025:2005

### **Service**

Our service level is second to none. Our deep inventory levels, along with our 24/7 web based ordering system, allows us to process and ship orders the very same day that they are entered. In addition, customer's have the ability to track their orders with a simple click of a button.

### **Value**

Our Special Mill Department offers the ability for us to furnish blueprint specials along with standards that have demands beyond our minimum inventory level. These parts can be released from one of our strategically located warehouses and combined with standard shipments to save freight and increase profits for our customers.

When you add responsibility, education, stability, quality, and service together – you get true value. BBI offers deep inventory levels, quality in every aspect of our business, outstanding service, a knowledgeable staff, and competitive prices – all of which provides value to our customers. We are a company that can be depended upon to service all of your fastener needs well into the future.